

## **Quality Policy – Statement of Intent**

REMONDIS is committed to:

Raising the profile of the Company in the waste and recycling industry, increasing the market share regionally, increasing our customer base and retaining our existing customers. This will be achieved by responding to their requirements for good service, innovative waste solutions and high quality recycled products.

Sustaining employment for existing and future staff, providing a good place to work and developing staff to ensure that the Company has the necessary skills to meet all current and future challenges and to ensure a professional, effective and friendly service is given to our clients. This demonstrates to our staff that they are recognized as key to the company's overall performance.

Forging partnerships with our suppliers, stakeholders and major players in the private and public sectors to ensure optimum business performance. We also ensure that our suppliers and partners that may be used in the delivery of our services also comply with our quality philosophy and company policies.

Achieving and maintaining a standard of excellence in the operation of our plant as well as maintaining our reputation for honesty and integrity and ensuring that this is reflected throughout the organisation from top to bottom.

Providing sufficient resources and equipment to ensure that the Company can operate to the documented Management System. The management system conforms to the requirements of ISO 9001, ISO 14001 and OHSAS 18001.

Ensuring that our quality management system provides a framework for the management and control of our activities for Quality, Environment and Health & Safety. It also assists in establishing and reviewing strategic objectives for the company. As well as ensuring that all Company policies and procedures have the full support of senior management.

Continually monitoring and reviewing our Quality Policy is to ensure that it remains relevant and effective to the changing needs of our customers. As well as continuous appraisal of our business to ensure the quality of service we provide fully and consistently meets our customer expectations and all current and impending legislative requirements.

Managing Director

January 2020

Regional Director

January 2020